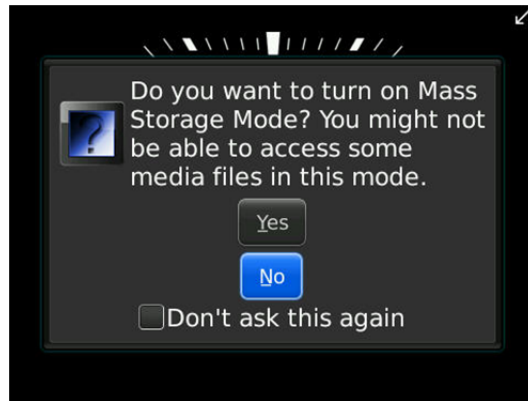


Backing up a Blackberry

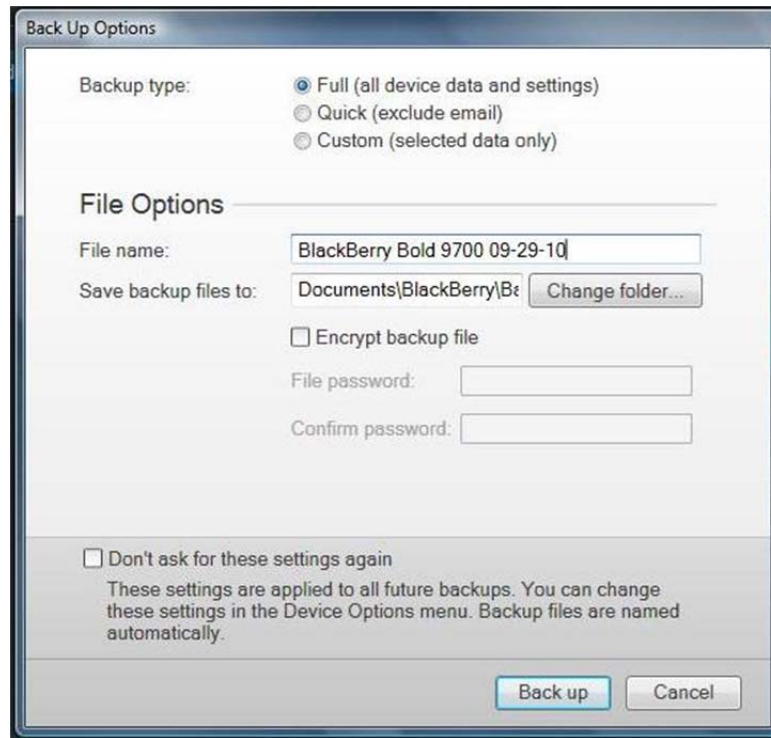
First, you will need download and install the latest version [which you can find here](#). When finished, bring up the program by clicking on the desktop icon. Next, connect your BlackBerry to your computer using the USB sync cable. You will receive a popup on your phone asking if you want to enable mass media storage. If you do not wish to backup the data on your SD Card then select No to continue.



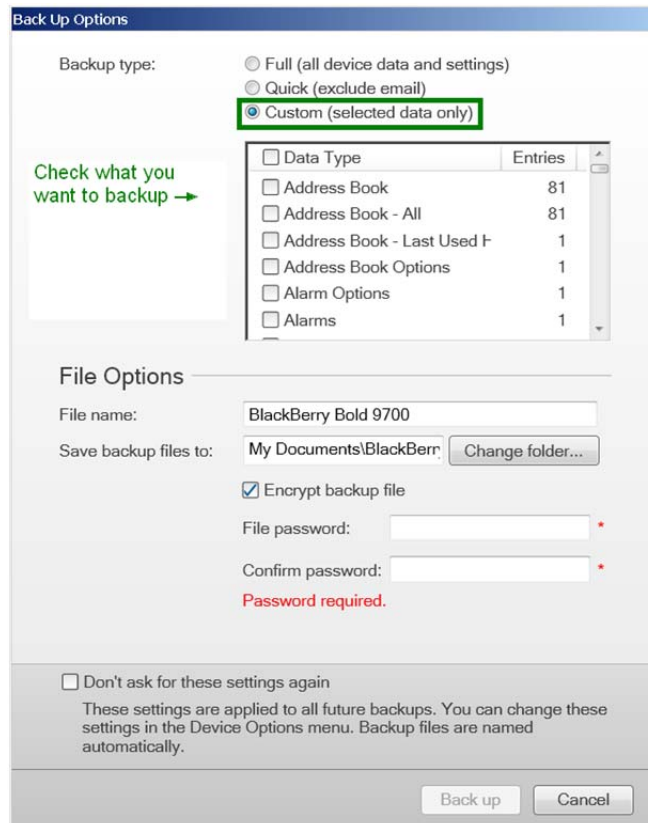
When the Desktop Software recognizes your device you can access the backup options via two ways. You can click on Device in the upper left hand corner and scroll through the drop down menu to Backup or you can simply click on the button in the center of the screen labeled Backup now.



A dialogue box will appear with the Backup Options. You have the choice of one of three backup types as seen below. The best choice here is a Custom (selected data only) especially when you are connecting to a Blackberry Enterprise Server (BES). This will allow you to backup and restore selected items.

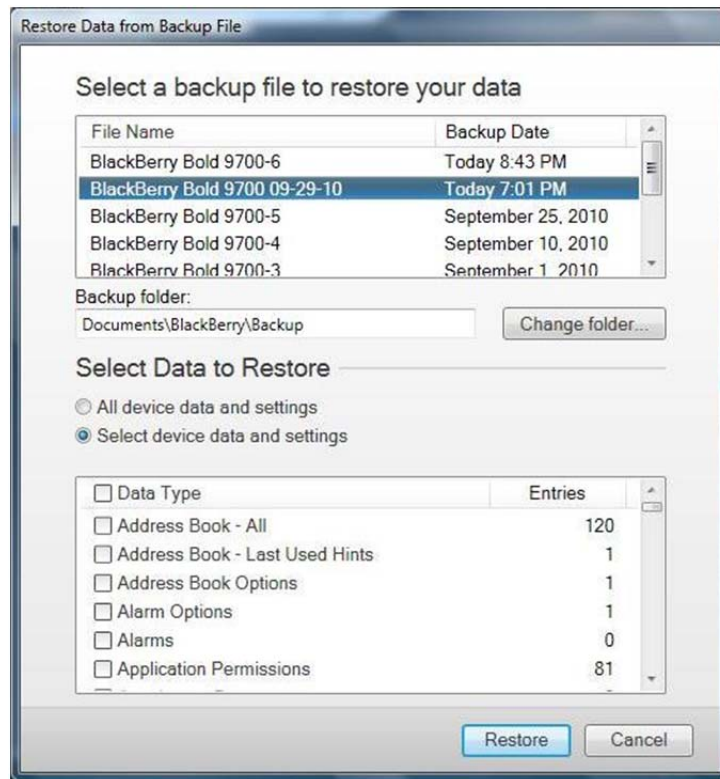


A selective backup will allow you to backup and restore selected items. There is no need to encrypt the backup unless you really want to.



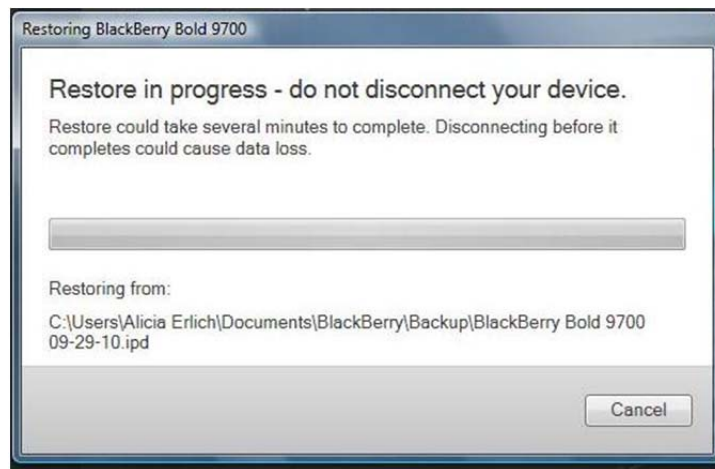
Restoring Your Blackberry Data

Plug your BlackBerry into your computer and click on the arrow next to Device in the upper left hand corner and select Restore. You will be asked to choose your backup file and the data to restore. The great thing here is we no longer need to browse our PC to locate the Loader / Backup files as in earlier versions of DM. Choose Select device data and settings for a selective restore. Place a checkmark next to each data type you wish to restore (i.e. Address Book, Calendar). To proceed, click on Restore. **BES users will not need to restore calendar, email messages, or contacts at this time. Calendar and email messages will be populated by the BES from outlook upon activation. Contacts can be synchronized from outlook or restored from your BB backup. Synchronization must be disabled to restore contacts from your BB backup. See note below.**



A warning box will appear that your data will be replaced. To continue click on Yes.





When complete, click on Close and disconnect your phone.



Turning off contact Synchronization:

1. In the contact list, press the Menu key to the left of the pad or roller ball.
2. Click Options.
3. Click Desktop under Contact Lists.
4. Set the Wireless Synchronization field to OFF.
5. Press the Menu key.
6. Click Save.